Appendix 1: CNS Transition and Improvement Programme – Project Detail.

18 Projects Scoped		15 Projects		14 Projects		13 Projects	jects 4 Priorities*	
Autumn 2016		December 2017		April 2018		June 2018	June 2018 February 2019	
Work Stream	Project	Work Stream	Project	Work Stream	Project	*As per April		Project
Customer focus	City centre streetscape – enhanced requirements	Customer focus	City centre streetscape – enhanced requirements  Customer contact / management	Customer focus	Customer contact / management (corporate)  City centre streetscape – enhanced	2018; however agreed that the Directors Management	Regu	pen Spaces & Streetscene  Illatory/ Enforcement Services  Resources & Fleet Services
	Customer contact / management		Streetscene		requirements (aligned to OS & S)  Open Spaces & Streetscene	Meeting – HR is taken forward as		collection / management and 10
Service Integration	Streetscene  Regulatory Services / Enforcement		Regulatory Services / Enforcement  (incl Warden Services)		Regulatory Services / Enforcement	business as usual	Rev	year waste strategy) view of Community Provision
	Integration of Warden Services	Service Integration	Integrated working in communities	Service Integration  Neighbourhood working	(incl Warden Services)	(fi	(fur	ther details relating to area /
	Integrated working in communities  (Community Services; Good Relations;		(Community Services; Good Relations; Community Safety, Parks Outreach, Education & Outreach)		Integrated working in communities  (Community Services; Good Relations; Community Safety, Parks Outreach,		ighbourhood to be scoped)	
	Community Safety)  Night-time/out-of-hours services		Night-time/out-of-hours services		Education & Outreach)  Night-time/out-of-hours services			Project  Customer Focus Programme
Neighbourhood working Structural changes and efficiencies	Area working / Neighbourhood model	Neighbourhood working	Area working / Neighbourhood model		Area working / Neighbourhood model			(corporate; however Cleansing & Waste prioritised)
	Education/outreach teams		Asset management/optimisation		Efficiencies			Information Management
	Asset management/optimisation  Efficiencies		Efficiencies  Support Services (incl Comms Function)		Support Services (incl Comms Function)		Departmental Improvement / Enabling	Support Services
	Support Services	Structural changes and efficiencies	Information Management	Structural changes – and efficiencies	Information Management	Transition	Efficiencies  City Centre Streetscape	
	Communications Function		HR forum		Directors Management Meeting - HR  Effective Partnership Delivery			Effective Partnership Delivery
	Information Management		Effective Partnership Delivery	Waste	Waste collection/management			Night-time / Out-of-hours
	HR forum  Effective Partnership Delivery	Waste Management	Waste collection/management  10 Year Waste Strategy	Waste Management -	10 Year Waste Strategy	*Prioritis	*Prioritisation o	f projects will take place from
Waste Management	Waste collection/management			*Asset management / optimisation stood down from programme reporting and integrated across departmental planning			time to time as the Transition and Improvement Board agrees where dedicated resource is required.	
	10 Year Waste Strategy							